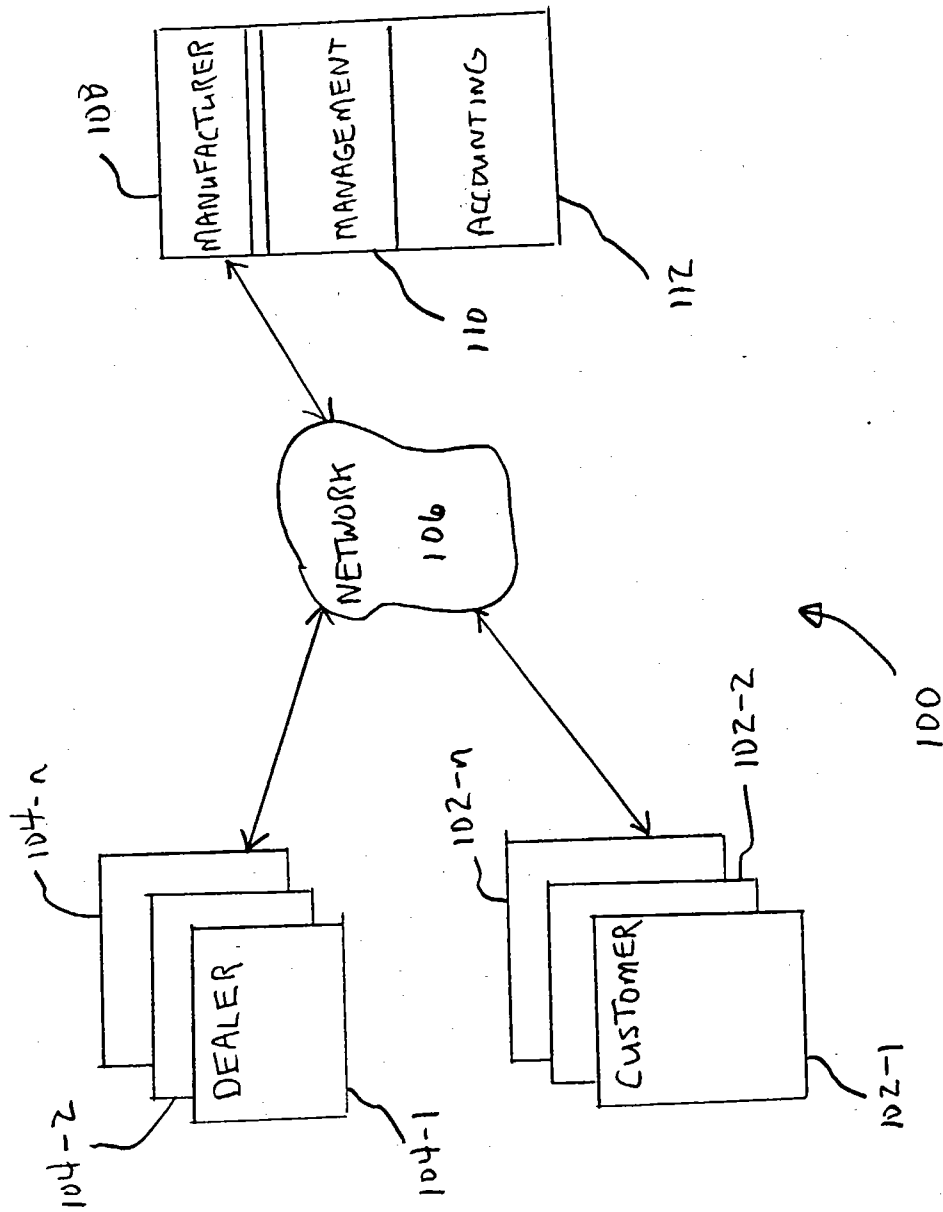


FIG. 1



-2-

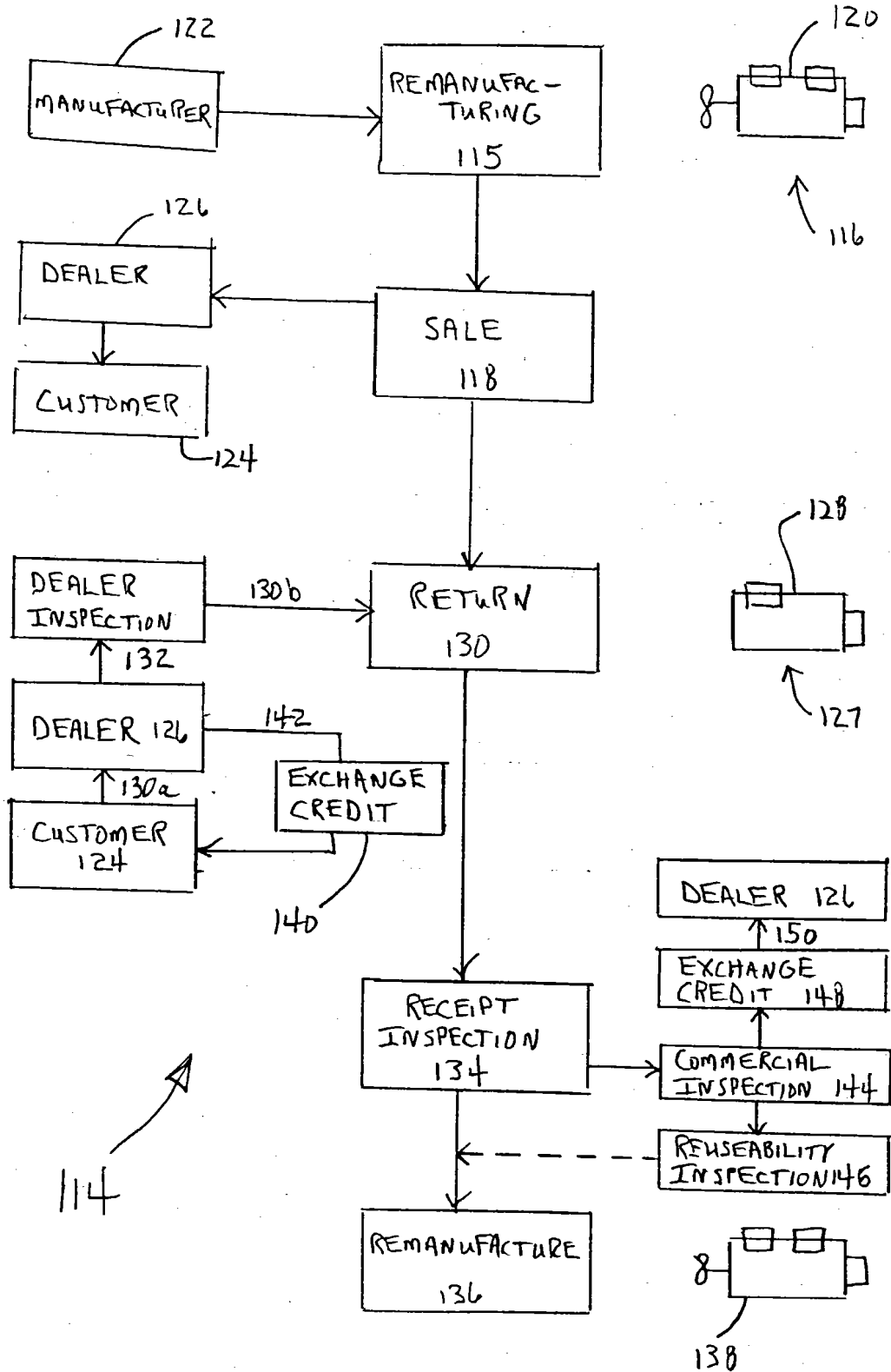


FIG. 2

-3-

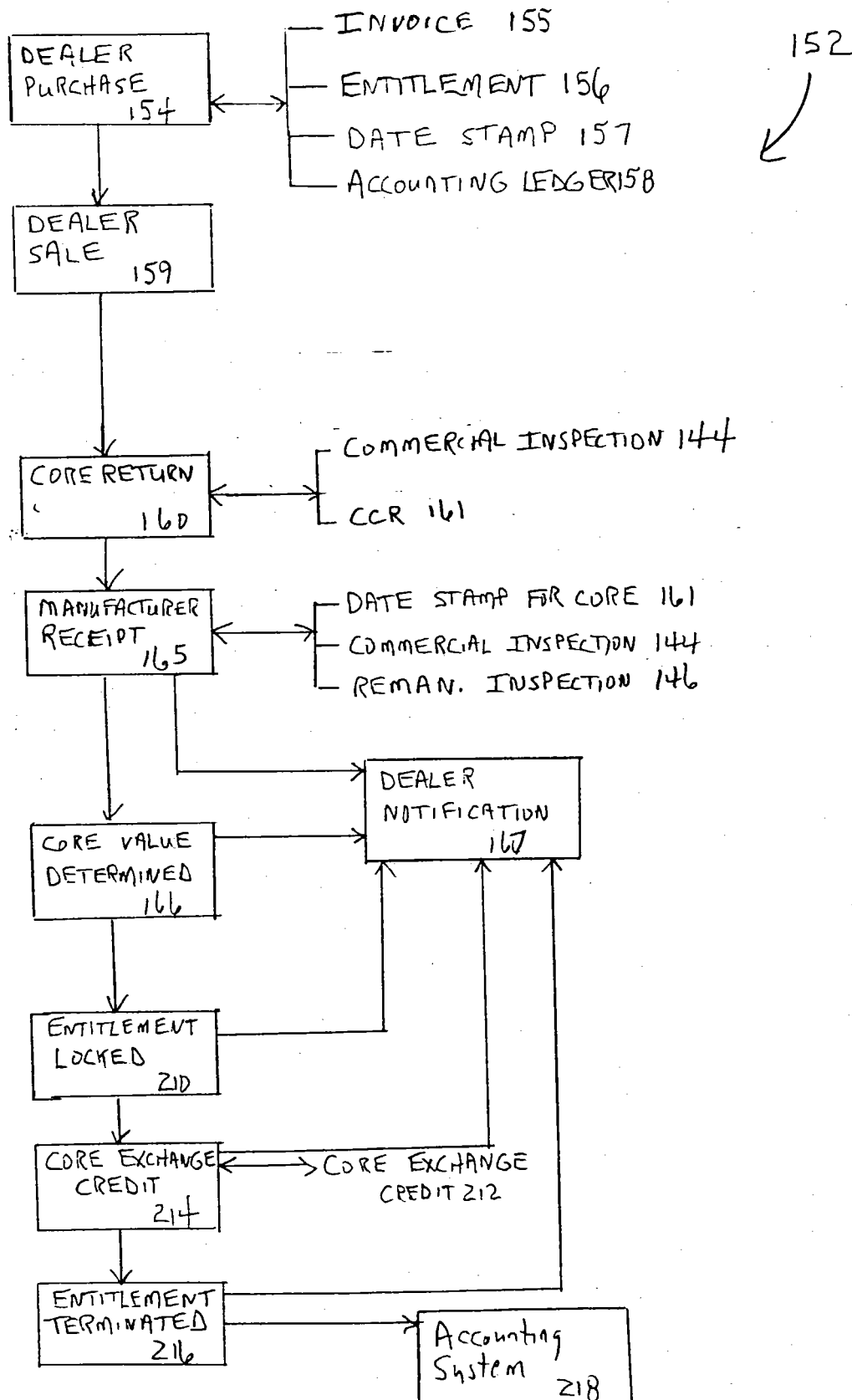


FIG. 3

ENTITLEMENT AUDIT

Customer Code: 310
 CAF Code: HA07
 Transaction Type: ALL
 Currency Code: USD
 Date from: 1/1/2002
 Date to: 1/15/2002
 Customer Name: XYZ Company
 CAF Description:
 Serial Number:
 Sorted by:
 Date to:

Period Beg. Balance 57
 Purchase Invoices 12
 In Process 0
 Credits -6
 Insp. Var. -\$2,382.08
 Claims/Attri- tions 0
 Neg. 0
 Surplus Returns 0
 Policy Adjs 0
 Period End Balance 63
 \$106,590.00 \$22,440.00 \$8,837.92 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$135,485.94

1 - 160 / 16

CUSTOMER ACTIVITY AUDIT TRAIL

Customer	Part No.	CAF	Type	Amount	Qty	Bal	Trans Date	Attrition Date	Doc No.
168-1	314	HA06	INV	\$1,870.00	1	58	1/2/2002	4/3/2003	M000492
168-2	314	HA06	INV	\$3,740.00	2	60	1/3/2002	4/4/2003	M001367
168-3	310	HA06	CCR	-\$1,097.97	-1	59	1/7/2002		D310-002
168-4	310	HA06	CCR	-\$1,870.00	-1	58	1/7/2002		D310-005
168-5	316	HA06	INV	\$1,870.00	1	59	1/7/2002	4/8/2003	M002981
168-6	310	HA06	INV	\$1,870.00	1	60	1/7/2002	4/8/2003	M003281
168-7	310	HA06	CCR	-\$1,097.97	-1	59	1/8/2002		D310-007
168-8	310	HA06	INV	\$1,870.00	1	60	1/8/2002	4/9/2003	M004192
168-8	312	HA06	INV	\$3,740.00	2	62	1/8/2002	4/9/2003	M004193
168-10	310	HA06	INV	\$1,870.00	1	63	1/9/2002	4/10/2003	M005102
168-11	316	HA06	INV	\$1,870.00	1	64	1/10/2002	4/11/2003	M005671
168-12	312	HA06	CCR	-\$1,031.98	-1	63	1/11/2002		D312-024
168-13	312	HA06	CCR	-\$1,870.00	-1	62	1/11/2002		D312-025
168-14	312	HA06	CCR	-\$1,870.00	-1	61	1/11/2002		D312-027
168-15	310	HA06	INV	\$1,870.00	1	62	1/14/2002	4/15/2003	M008018
168-16	314	HA06	INV	\$1,870.00	1	63	1/15/2002	4/16/2003	M009032

FIG 4

ENTITLEMENT AUDIT

Customer Code: 310
CAF Code: HA06
Transaction Type: ALL
Currency Code: USD
Date from: 1/1/2002
Customer Name: XYZ Company
CAF Description: Serial Number:
Date to: 1/15/2002
Sorted by:

Selected Audit Trail

Customer	Part No.	CAF	Type	Amount	Qty	Trans Date	Attrition Date	Customer Sales Doc	Doc No.
310	R367	HDA061	CCR	-\$1,870.00	-1	1/7/2002			D310-00W0

1 - 2 / 2

Details for Selected Audit Trail

Customer	Part No.	CAF	Type	Amount	Qty	Trans Date	Attrition Date	Customer Sales Doc	Doc No.
208 → 310	R367	HA06	INV	\$1,870.00	1	9/28/2001	12/28/2002		M40867
168-3 → 310	R367	HA06	CCR	-\$1,870.00	-1	1/7/2002			D310-00

FIG 5

-6-

	<u>220</u>	<u>222</u>	<u>224</u>	<u>226</u>	<u>227</u>
	Activity Number	Activity	Dealer Books Dollar Amount	Company Books Liability Account	Company Books Income Account
Fig. 6A	228A	Entitlement	\$1,870.00	-\$1,870.00	
	229A	Core returned	<u>-\$1,870.00</u>	<u>\$1,870.00</u>	
	230A		\$0.00	\$0.00	<u>\$0.00</u>
Fig. 6B	228B	Entitlement	\$1,870.00	-\$1,870.00	
	229B	Core returned	<u>-\$500.00</u>	<u>\$1,870.00</u>	<u>-\$1,370.00</u>
	230B		\$1,370.00	\$0.00	<u>-\$1,370.00</u>
Fig. 6C	228C	Entitlement	\$1,870.00	-\$1,870.00	
	229C	Core returned	<u>\$0.00</u>	<u>\$1,870.00</u>	<u>-\$1,870.00</u>
	230C		\$1,870.00	\$0.00	<u>-\$1,870.00</u>

FIG 6

Date from: 1/1/2000

Date to: 7/31/2001

753

\$3,540.00 \$2,124.00

778
780

Customer Part No.

768-9

R134

RA073

\$0.00

906 →

067

ATT

-\$708.00

4

2

/2001

197

47305

ENTITLEMENT AUDIT

Customer Code: 310
 CAF Code: RA07
 Transaction Type: ALL
 Currency Code: USD
 Date from: 1/1/2000

Customer Name:
 CAF Description:
 Serial Number:

XYZ Company

Date to:

7/31/2001

706 ✓

Selected Audit Trail

Customer	Part No.	CAF	Type	Amount	Qty	Trans Date	Attrition Date	Customer Sales Doc	Doc No.
310	OR1349	RA07	ATT	-\$708.00	-1	7/23/2001	7/23/2001		M147305

1 - 2 / 2

Details for Selected Audit Trail Row

Customer	Part No.	CAF	Type	Amount	Qty	Trans Date	Attrition Date	Customer Sales Doc	Doc No.
768-1	310	OR1349	INV	\$708.00	1	1/25/2000	7/23/2001		M147305
768-9	310	OR1349	ATT	-\$708.00	-1	7/23/2001			M147305

FIG 8

ENTITLEMENT AUDIT

Custom r Code: 310
 CAF Code: HA07
 Transaction Type: ALL
 Currency Code: USD
 Date from: 1/1/2002
 Customer Name: XYZ Company
 CAF Description:
 Serial Number:
 Sorted by:
 Date to: 1/15/2002

994

CUSTOMER ACTIVITY AUDIT TRAIL

Part No.	CAF	Type	Amount		Qty	Bal	Trans Dte	Attrition Date		Doc. No.
			986a Inspection	986b Attrition				994a Time	994b Value	
168-1	R367	INV	\$1,870.00		1	58	1/2/2002	11/3/2002	4/3/2003	M000492
168-2	R367	INV	\$3,740.00		2	60	1/3/2002	11/4/2002	4/4/2003	M001367
168-3	R367	CCR	-\$1,097.97	-\$878.38	-1	59	1/7/2002			D310-002
168-4	R367	CCR	-\$1,870.00		-1	58	1/7/2002			D310-005
168-5	R367	INV	\$1,870.00		1	59	1/7/2002	11/8/2002	4/8/2003	M002981
168-6	R367	INV	\$1,870.00		1	60	1/7/2002	11/8/2002	4/8/2003	M003281
168-7	R367	CCR	-\$1,870.00	-\$1,097.97	-1	59	1/8/2002			D310-007
168-8	R488	INV	\$1,870.00		1	60	1/8/2002	11/9/2002	4/9/2003	M004192
168-9	R367	INV	\$3,740.00		2	62	1/8/2002	11/9/2002	4/9/2003	M004193

FIG 9

-10-

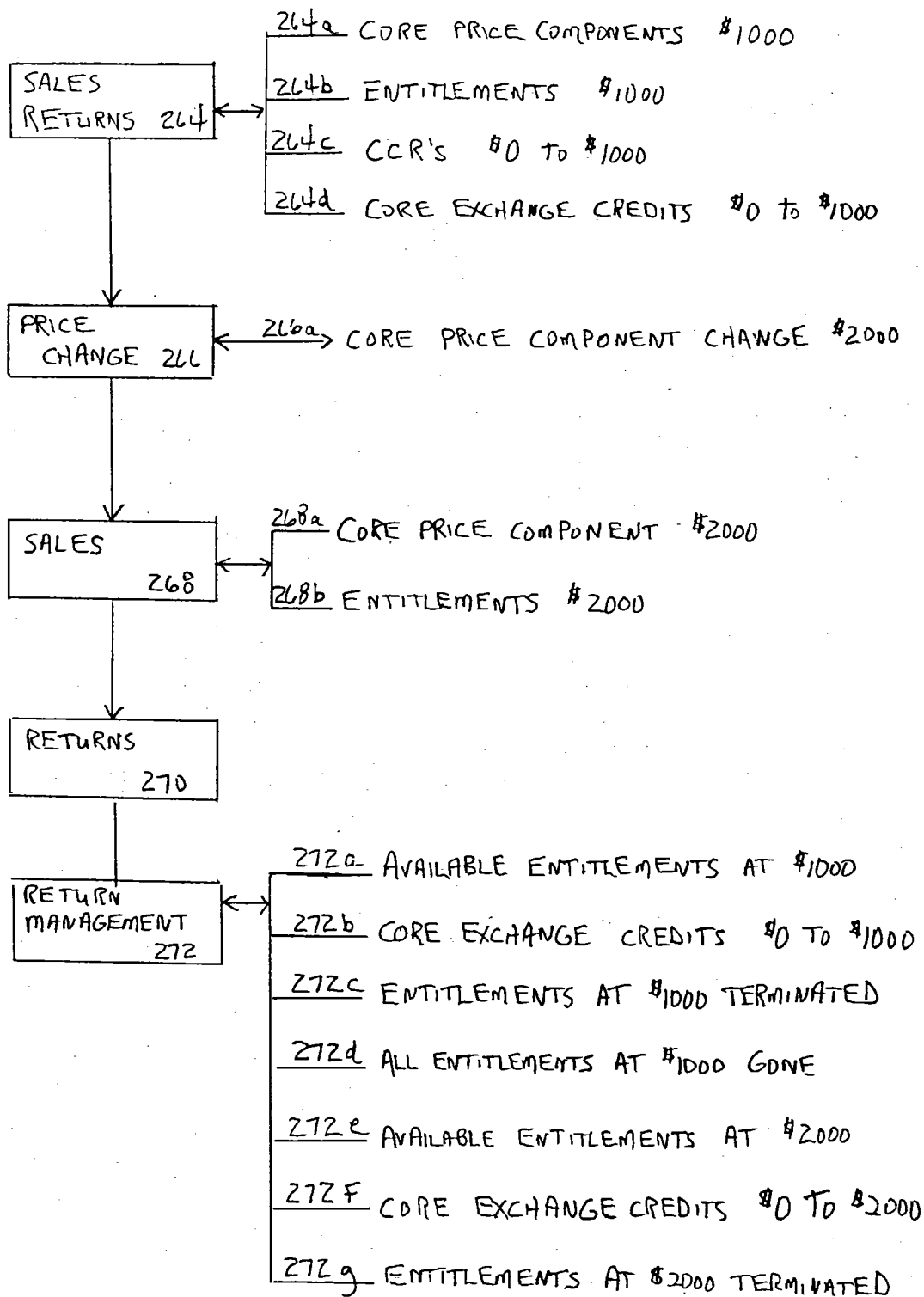


FIG. 10

-11-

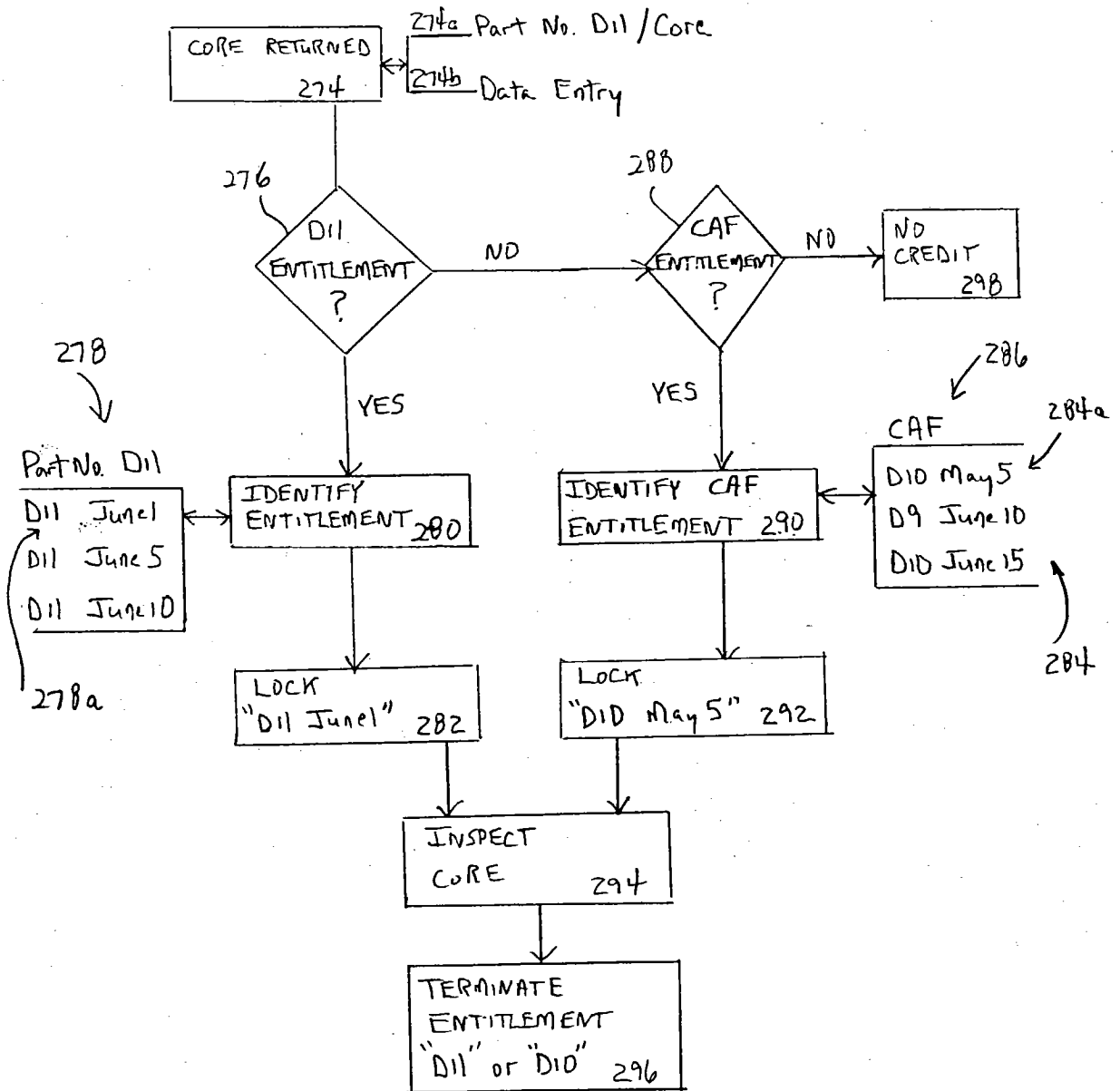


Fig. 11

-12-

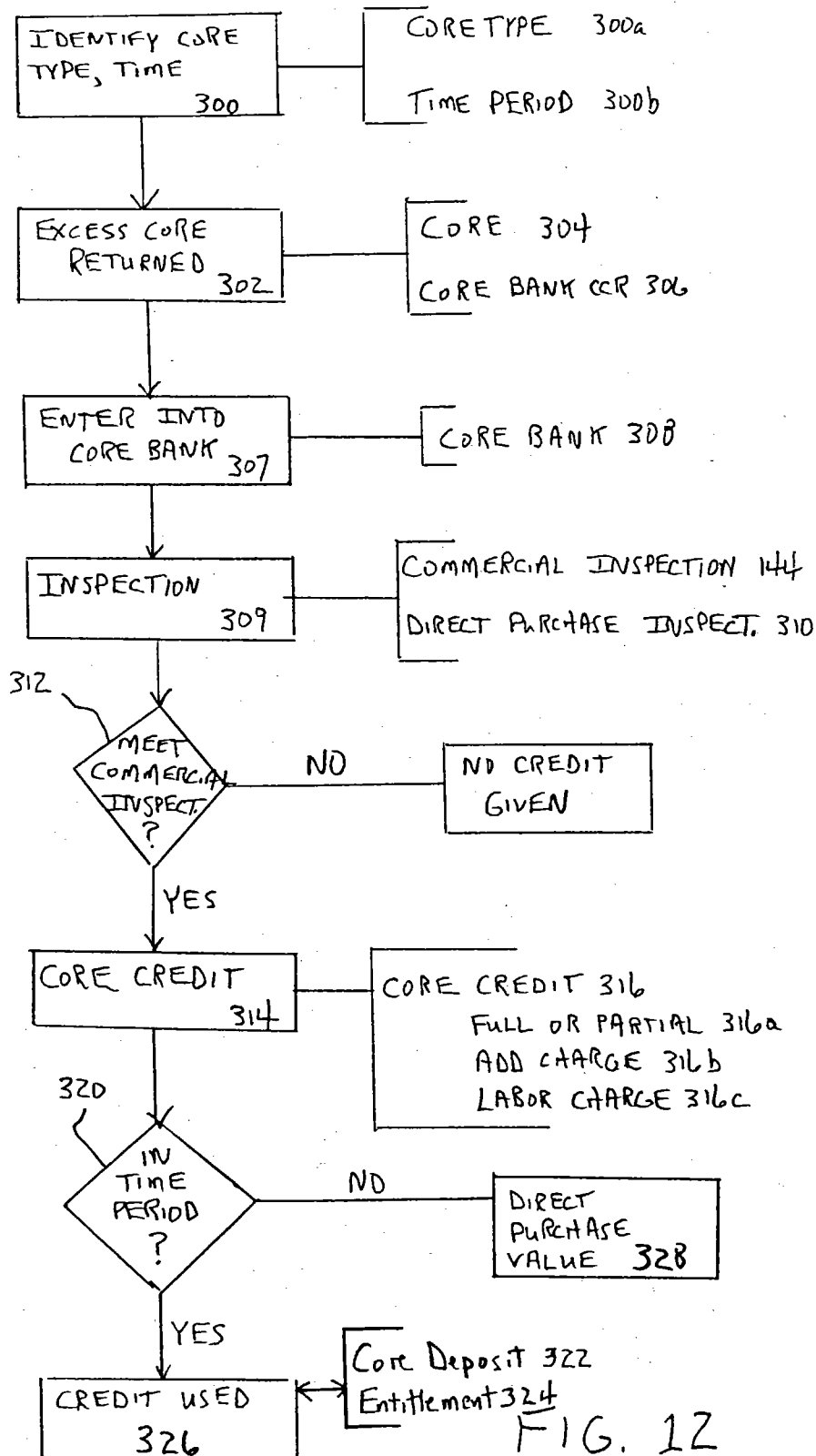


FIG. 12